



## Course Outline

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### Implementing Cisco IOS Unified Communications (IIUC) v1.0

**Duration:** 5 days (30 hours)

**Learning Objectives:**

- Describe the components of the Cisco Unified Communications Architecture
- Describe PSTN components and technologies
- Describe how to interconnect VoIP with service provider networks
- Implement a UC 500 system using Cisco Configuration Assistant
- Implement Cisco Unified Communications Manager Express to support endpoints using Cisco CLI Commands
- Implement Cisco Unified Communications Manager Express to connect to service provider networks using CLI commands
- Implement Cisco Unity Express in a Cisco Unified Communications Manager Express environment using CLI commands
- Perform basic maintenance and operations tasks to support UC 500 and Cisco Unified Communications Manager express deployments

**Target Audience:**

Channel Partner/Reseller, Customers, Employees

**Prerequisites:**

- ICND1.

**Topics Covered:**

- Cisco Unified Communications Systems Introduction
- Cisco Unified Communications Manager Express Implementation
- Cisco Unity Express Implementation
- Cisco Smart Business Communications System Implementation